

Suspicious Packages!

Suspicious packages could be delivered to your home or workplace, so it is good practice to be vigilant and aware of what to do. You know what kind of mail and packages you usually receive. Look for things that are out of the ordinary, such as unexpected mail from a foreign country. The following might help in identifying a suspicious package:

- Unfamiliar return address or none at all
- Strange odour or noise
- Protruding wires
- Excessive postage
- Misspelled words
- Addressed to a business title only (e.g. President)
- Restrictive markings (e.g. Do not X-ray)
- Badly typed or written
- Rigid or bulky letters
- Lopsided or uneven
- Excessive wrapping, tape or string
- Oily stains, discolouration or crystallization on wrapping
- Leaking

The contents of a letter or package may cause concern if:

- You see powder or a liquid.
- It contains a threatening note.
- It contains an object that you did not expect to receive or cannot identify.

If you are worried about a package or letter you have received:

- Do not handle, shake, smell or taste it.
- Leave the letter or package where it is.
- Get everyone out of the room and close the door.
- Call 9-1-1 (or the emergency response number in your area, if applicable)
- Wash your hands with soap and water.
- If applicable, alert building security or the superintendent.
- Wait in a safe place until the police or fire response teams arrive.

If you have opened a suspicious package:

- Leave the package where it is.
- Remove any clothing that has powder or liquid on it and seal it in a plastic bag.
- Get everyone out of the room and close the door.
- Wash your hands or shower with soap and water.
- Call 9-1-1 (or the emergency response number in your area, if applicable)
- If applicable, alert building security or the superintendent.
- Wait in a safe place until the police or firefighters arrive.

The police, other emergency workers and public health authorities will give advice about what to do next.